

**From:** KJ@C KJ@Consociates.com  
**Subject:** Re: immediate attention to backflow test letters, .pdf file attached  
**Date:** August 4, 2023 at 4:44 PM  
**To:** info info@willowpark.org

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On Aug 3, 2023, at 9:03 AM, KJ@C <KJ@consociates.com> wrote:

Ms. Guelker,

The city's backflow records really are in a mess, aren't they.

My neighbors in Meadow Place Estates, including my address, are now receiving "Official Notice" letters, from the City, regarding the backflow prevention assembly test program.

Problem is several of these notices, including my residence, have incorrect due dates and need expedited correction by the City — especially since now the City is threatening to cut off our water.

Last year, Meadow Place Estates started our community program to group together to benefit from a bulk discount rate from one of the City's "approved" backflow certification testers, A&A Active Backflow, LLC. (Arica L. Shields, A&A Active Backflow, LLC, [service@backflowtx.net](mailto:service@backflowtx.net)).

In order to benefit from bulk rates, the residences need to have the same backflow certification test due dates. MPE chose 30 September 2023

We have been communicating with Angie Perez, of BSI Online Customer Service ([support@backflow.com](mailto:support@backflow.com)), who the City indicated was managing the backflow certification test for the City. In the 27 March 2023 emails below, Perez indicated **the City approved our request for backflow certification test due date changes to 30 September 2023.**

Apparently, the City has terminated their relationship with BSI, but the City has neglected to take these approved due date changes into account before sending the new City "Official Notice" letters referenced above.

Please correct the City records to show the backflow certification test due date of 30 September 2023 for the list of MPE residences in the attached .pdf file.

In addition, please send correction letters to those on the list, to whom the City has already sent "Official Notice" letters with incorrect due dates.

Finally, please confirm all of the residences in the attached list have due dates of 30 September 2023.

Thank you for your immediate attention,  
KJ Hannah  
177 Melbourne Drive, Willow Park, Texas 76087  
202-468-0942 cell

On Mar 27, 2023, at 5:02 PM, BSI Online- WC  
<support@backflow.com> wrote:

Hello again,

I have received the approval to change all due dates for the requested properties. They will all be due 09/30/2023. Any questions or concerns

please give us a call or email.

Thank you and have a great day!

Angie Perez

Customer Service

888-966-6050

support@backflow.com

Backflow.com

On Mon, Mar 27, 2023 at 4:33 PM CDT, BSI Online- WC  
<support@backflow.com> wrote:

Hello,

I have sent your request to the city for approval. As soon as I get a response I will email you with the information.

Thank you and have a great day!

Angie Perez

<02Aug23BackflowMPE.pdf>